

## WARRANTY & NON-WARRANTY REPAIRS

IF YOU HAVE A DAMAGED PATAGONIA® WETSUIT YOU WANT REPAIRED, PLEASE READ AND FOLLOW THESE INSTRUCTIONS

### WARRANTY & NON-WARRANTY REPAIRS

**WARRANTY REPAIRS** cover anything that appears to have failed under normal use, such as a torn seam, blown-out panel, or a broken zipper. We do not charge for warranty repairs.

**NON-WARRANTY REPAIRS** cover damage due to normal wear and tear or damage not caused by a malfunction. For example, your fin sliced your wetsuit. We charge for non-warranty repairs.

#### WHO DETERMINES IF IT'S A WARRANTY OR NON-WARRANTY REPAIR ?

Someone from Patagonia International Inc will determine whether your wetsuit repair is or is not covered by our warranty. They will contact you if there will be a charge and/or to discuss repair options.

#### CHARGES FOR NON-WARRANTY REPAIRS

Minimum Charge (applied toward any repair)	\$30.00
Reglue Seams	\$30.00
Replace Kneepad	\$35.00
Replace Arm/Leg/Cuff	\$40.00
Replace Chest/Back Panel	\$70.00
Replace Zipper	\$60.00

#### HOW LONG DOES IT TAKE?

All wetsuits are repaired by qualified experts appointed by Patagonia International Inc. Turnaround time is approximately 7-10 days excluding shipping. Patagonia International Inc has the ability to repair the vast majority of panels, tears, nicks and zippers.

#### FIRST, FILL OUT THE FORM

Fill out the Patagonia Wetsuit Repair Form on the next page. Please write clearly, provide complete information and give a detailed description of the repair you want done. Also give us a visual of the area in need of repair by marking it on one of the wetsuit drawings on the repair form.

#### HOW TO SHIP YOUR WETSUIT

1. Make sure your wetsuit is clean: free of dirt and sand, and completely dry. We will not repair suits that are sandy, dirty or wet as they can damage machines. Dirty suits will be sent back unrepaired.
2. It's best to ship your suit in a box large enough to prevent excessive creasing.
3. Place the **Patagonia Wetsuit Repair Form** (completely filled out) in the box with your wetsuit.

Ship your suit to:

**Patagonia International Inc**

**Wetsuit Repair**

93 Beach Road

Torquay, VIC, 3228

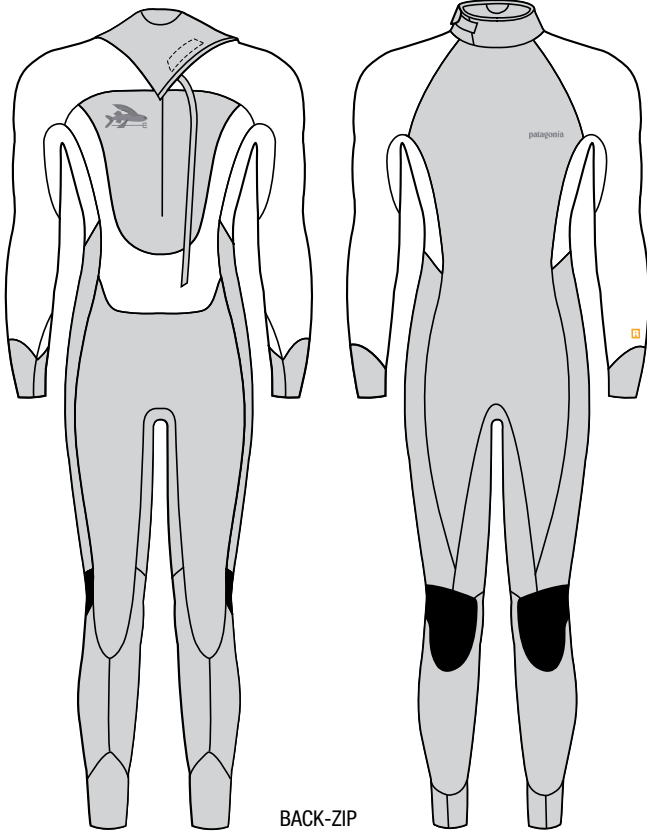
Australia

03) 5261 4411

[wetsuitrepair@patagonia.com.au](mailto:wetsuitrepair@patagonia.com.au)

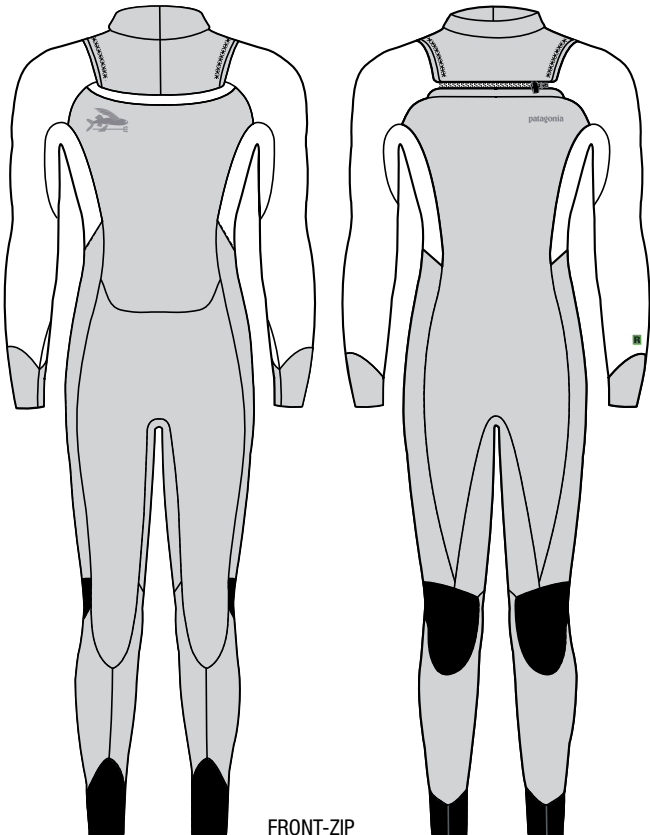
#### WHO PAYS FOR SHIPPING?

You pay to send your wetsuit to us; we pay to send it back. This applies both to warranty and non-warranty repairs. All wetsuits will be shipped back to you from Patagonia or be made available for pickup at one of our stores.



BACK-ZIP

PLEASE MARK THE AREA IN NEED OF REPAIR



FRONT-ZIP

CUSTOMER INFO

NAME

PHONE

ADDRESS

EMAIL

CUSTOMER WETSUIT INFO

MODEL

SIZE

CUSTOMER HEIGHT

CUSTOMER WEIGHT

DESCRIBE THE REPAIR YOU'D LIKE